



**HYDERABAD METROPOLITAN WATER SUPPLY &
SEWERAGE BOARD**

Khairathabad, Hyderabad-500004, India.

Lr.No: HMWSSB/EDP/Tanker FS/ Mobile App/2024/2396 Dt: 2.04.2024.

From; To,
The General Manager (IT), 1.
EDP, H.M.W.S. & S. Board,
Khairathabad, Hyderabad.

Sub:- HMWSSB – EDP – Design, development and hosting of mobile application for tanker vehicle drivers facilitating real time route directions to the consumer premises along with integration with existing Tanker application and Consumer mobile application of HMWSSB for real time tracking of water tanker requests – Proposals Called for –Reg.

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Adverting to the subject cited you are requested submit proposal for subject work in sealed cover addressed to the General Manager (IT), EDP, HMWSSB in prescribed format given below.

S.NO	Description	Unit	Qty (Nos)	Unit Price in Rs	GST in Rs	Total Amount in Rs
1	HMWSSB – EDP – Design, development and hosting of mobile application for tanker vehicle drivers facilitating real time route directions to the consumer premises along with integration with existing Tanker application and Consumer mobile application of HMWSSB for real time tracking of water tanker requests and web application for reports and analytics as SAS(Software as Service) model.	Per Trip	01			

Brief Scope:

HMWSSB providing services of Tanker delivery to the customers, HMWSSB has centralized request handling system, also each request is being assigned to local filling stations, where in HMWSSB using pos based solutions for disbursement of tankers and assignment of request to the availed tanker vehicle. HMWSSB has 600+ vehicles and daily on avg 4-5 trips will be delivered to the customers it is proposed to provide an app to the Drivers and development it as fleet management. The following features are to be incorporated

- Driver should equipped with the app
- Driver app should interact with the Tanker gate pass application
- Provision for driver to call from app using in-app calling
- Response of the consumer to be recorded in the app

- e) Trip tracking service to the consumer based on the trip assignment
- f) Collection of PIN and closing of the complaint in the APP
- g) Non –domestic trips purpose and collecting location delivery points
- h) Reports of trips assigned ,trip fleet time , idle time of tanker etc. to be provided

Terms & Conditions:

1. The project should be delivered in agile mode, details of requirements will be keep on changing agency should able to deploy new features as desired by the department from time to time.
2. First cut of the application should be rolled out with 7 day from the receipt of the order from the department
3. Application hosting and mobile app maintenance, enhancement are to be carried out during the entire contract period with mutually agreed timelines
4. Data of the department provided for the purpose of the project should be confidential
5. Upon completion of tenure or services ,data to be handed over to the department as desired by the department formats
6. Source of the application and necessary documentation also to be provided to the HMWSSB on completion of the project tenure.
7. App should be hosted in the HMWSSB play store account.
8. Cloud security, VAPT clearance will be responsibility of the vendor .
9. 5 % quoted cost to be submitted as performance ganraunttee on receipt of order within 7 days.
10. Training to the drivers and other stakeholders is also in the scope of the agency.
11. Licenses of track routing distance calculation etc if any to be procured by the agency only.
12. Proposals should be submitted by ...04...04.2024 before 11.00 AM.
13. Rates quoted will be final no escalation will be done during contract period.

Yours sincerely,


General Manager (IT) 2/4/24
EDP, HMWSSB.