

## **Instructions to HMWS&SB Consumers on Cheque Payments**

The Hyderabad Metropolitan Water Supply and Sewerage Board has stopped accepting direct cheque payments from consumers (other than Govt ) with effect from 01.02.2015.

**Consumers who desires to make payment though cheque can pay at their respective banks by way of NEFT/RTGS duly filling consumer's water connection account details and enclosing a self cheque.**

**Steps make NEFT/RTGS cheque payments at consumers bank:**

1. Consumer can know their water connection NEFT/RTGS account details by Downloading their bill from HMWSSB website  
[www.hyderabadwater.gov.in/en/index.php/services/customers-services/download-bill](http://www.hyderabadwater.gov.in/en/index.php/services/customers-services/download-bill).  
(or) Call 155313.

2. Fill up your water connection NEFT/RTG account details in NEFT/RTGS form available your bank.

**(Account No is connection specific i.e, each consumer will have separate account number)**

**Example NEFT/RTGS account:**

**Account No:** 144607614355XXX. (15 digit number is consumer specific)

**Bank & Branch:** Axis Bank, Mumbai

**Account Name:** HMWSSB

**IFSC Code:** UTIBØCCH274 (Note: Ø is ZERO)

3. Submit the filled in NEFT/RTGS form at your bank duly enclosing self cheque.
4. Once the amount is transferred to HMWSSB (with 4 hours) consumer will get SMS alert regarding receipt of amount from HMWSSB.
5. The consumer can also download receipt from website  
[www.hyderabadwater.gov.in/en/index.php/services/customers-services/water-bill-neft-rtgs-receipt](http://www.hyderabadwater.gov.in/en/index.php/services/customers-services/water-bill-neft-rtgs-receipt)
6. For any clarifications please call 155313.
7. HMWSSB consumers can also pay online by visiting [www.hyderabadwater.gov.in](http://www.hyderabadwater.gov.in) or at HMWSSB Cash Counters, MeeSeva, APOnline, Epos at consumer door steps by Meter readers.

**Sd/  
Director Revenue & UFW  
HMWSSB**

**Date: 25-05-2015**