HYDERABAD METROPOLITAN WATER SUPPLY & SEWERAGE BOARD

O/o. Chief General Manager (Engg.),
Revenue Circle, Khairatabad,
Hyderabad - 500004.

e-Tender Notification.

EP.No	Name of the work	ECV
EP.No.177/CGM(E)/Rev. Circle/2025-26, Dtd:20.08.2025	**Manning, Operation and Maintenance of the Customer Relation Management Cell (CRMC) Call Centre for HMWSSB for registering consumer grievances, service requests, redressal, revenue collection, customer feedback on grievances and SWC services for a period of one year including duties, transportation, and transit risk up to destination etc. complete as directed by the HMWSSB officials.**	Rs.1,34,72,400=00

1. e-Tender details & document will be available through online from the website https://tender.telangana.gov.in and **https://hyderabadwater.gov.in** from dt: 20.08.2025 @ 05:00 PM and last date of submission of Bid documents of e-tender is dt: 28.08.2025 @ 11:30 AM.

2. Name & address of the e-tender inviting authority: Chief General Manager (E), HMWSSB, Revenue Circle, Khairatabad, Hyderabad-04.

Yours Faithfully

Chief General Manager (Engg),
Revenue Circle, HMWSSB.